Pandemic Resilience Report

WE ENVISION...

engaged communities that honor human dignity, value belonging, and embrace interdependence. Since 1982, we have aimed to be a place where community can come together, support each other, and care for our neighbors.

IN 2020...

we were forced to quickly adapt. The pandemic changed community needs, the ways we were able to serve, and how we raised the funds and resources to do it. But we never stopped serving the community and our donors joined us more strongly than ever.

IN KING COUNTY...

more people than ever faced hardships which were compounded by the effects of the pandemic.

Food Insufficiency

Unemployment

increased after stay-at-home orders, making it more challenging for our neighbors to stay fed and stably housed.¹

Housing Assistance

was the most common reason for calls to 211, a social service hotline. At its peak in April 2020...

76% of callers were in need of housing assistance.⁴

King county saw an increase of

33% more households receiving food benefits as we entered the pandemic.³

² 5%

9%

like most places, we were forced to close our doors during the height of the pandemic, but we never closed our services to neighbors in need.

**OUR SERVICES...**

Although clients couldn't come shop in person, our volunteers delivered more than 5,500 food bags, 7,700 bus tickets, 8,400 clothing items to our neighbors who need them.

Due to strong support from our donors, we were able to allocate over 3x as much funding for rental, utility, and move-in assistance in 2022 than before the pandemic.

On average, we served 240+ financial clients and 300+ non-financial clients per year.

We saw the disproportionate effects of the pandemic reflected in the work we did at the Helpline.

Although only one-third of Seattlites are BIPOC, BIPOC neighbors made up over half of the clients we serve.

We saw the disproportionate effects of the pandemic reflected in the work we did at the Helpline.

**FUNDING**

Prior to the pandemic, a bulk of our fundraising came from events like the Run for Home and Taste of Queen Anne. Because we were unable to continue those events in the same way, we asked neighbors and supporters to consider recurring gifts to provide us with more stable, ongoing support during this time of increased need in our community. *Our donors responded to the call!*

The number of recurring donors increased 400% from 2019 to 2022.

We also received generous support from corporate sponsors including:

- **BILL & MELINDA GATES FOUNDATION**
- **METROPOLITAN MARKET**
- **AMAZON**
- **HOME STREET BANK**

**Funding sources 2020-2022**

- **63%** Individual Neighbors
- **2.2%** Faith-Based Organizations
- **15.8%** Corporate & Philanthropic
- **19.1%** Grants & Government

The pandemic caused an influx of need in our community, especially in the areas of food and housing insecurity. We saw this need reflected in the clients we served, but thanks to the support of individual neighbors, sponsors, foundations, churches, community centers, and more, we are together building a stronger community that honors human dignity, values belonging, and embraces interdependence. To learn more, visit www.queenannehelpline.org

Thank you to all who contributed to the resiliency of our community between 2020 and 2022.

**Individual Donors:**

$1 - $25: Sabrina Alvarez, Liz Balow, Sharlene Bathum, Meena Beniwal, Kate Brady, Janet Callis, Gregory Connolly, Kasey Davis, Phil DeFigh, Anabelle Dillard, Kim Dixon, Vinod Duggal, Stephen Gibson, Emily Goodright, Jessica Green, M. Katherine Howell, James Johnson, Lynne Kalina, Sally & George King, Ruth Locke, Joanna Mark, Colleen & Lee Ann Martinson, Marcia Mason, Lori Noto, Talia Olson, Christina Pastula, Celine Rabago, Jennifer Rozler, David Spangler, Mark Stonick, Roxanne Tolnas, Matthew Tracy, Heather Trim, David Van Slyke, John Weintraub, Eric Wright, Carrie Yu.


Ken & Carolyn Chandler Main, Duncan Manville, Leila Margolis, Elizabeth Martin, Timothy Mauk, Linda Maxson, Lisa Rae McCluskey, Gary & Joan McDonagh, Derek McKee, Jonathan & Elisabeth McKee, David & Julie Metzger, Anne Meurn, Brad & Ronda Miller, Joan Molvick, Ellen Monrad, Natalie Montanez, Kenan Block & Lisa Moore, Elizabeth Morgan, Justin Moses, Jill Novik, Dave Langton & Colleen Ottoson, Jeff & Sharon Parker, Mark Patel, Nicole Patel, Mark & Barbara Phillips, Meghan & Scott Pitts, Sara Rawson, Elizabeth Reite, Tobias Roberts, Bill & Michelle Robinson, Stanley Wentzel & Martha Rothe, Olivia Rother, Dan Satchell, Ben & Amy Schumacher, James Simmons, Rebecca Sisson, Kevin & Karly Skilledst, Jeff Sorrentino, Keith Keller & Sally Stewart, Barbara Stone, Jann Swartz, Joe Whittinghill & Blake Takamura, Robert & Sally Telzrow, Monique Vescia, Katherine Williams, Jeff Wilson, William Woodward, Judy Zeigler.

Sarah Sawers, Ellen Scherb, Michael Sharp, Linda Shultz, Joanna Simwinga, Jessica Smits, Lindsay Sovde, Liz Spaulding, Todd & Sarah Stine, Sheri Sullivan, Megan Susnis, Laurel Thacker, Jonathan Thompson, Donna Tracey, Daniel & Joanna Trefethen, Mary T. Wallon, Carla Weise, Maureen Welch, Julie Whitley, Gail Williams, Shelley Capretto & Mike Williams, Troy Williams, Deborah Yand, Carol Yund.


$3,000 - $5,000: Lawrence Baker, Margaret & Tom Bolger, Jodi DeWitt, Padraic & Susan Freeman, Kathleen Golden, Mary Hillyer, Robert Munoz & Pamela Hughes, Linda Larson & Gerry Johnson, Nanette & John Latham, Pamela & Lars Mattsson, Mike & Donna McConnell, Michael Repass, Erika & Aaron Rubenson, Eileen & Michael Thompson, Mark Linsey & Janis Traven, James Schneidmiller & Gina Vangelos.

$5,000 - $10,000: Buddy Ratner & Cheryl Cromer, Stephen & Sylvia DeForest, Dick Derham, John & Nancy Freeman, Stephen & Kristi Growdon,


Corporate and Philanthropic Support

$10,000 and above: Amazon, Bauman-Williams Family Fund, Bill & Melinda Gates foundation, Fred & Gretel Biel Charitable Trust, HomeStreet Bank, Liberty Mutual Foundation, Metropolitan Market, Queen Anne Book Company, Queen Anne Lutheran Church, The Norcliffe Foundation, The Rita & Herbert Rosen Family Foundation.


Up to $3,000: Aegis living, Bayview, BECU, C. Wayne and Patricia J. Miller Foundation, Caffe Vita, Chris Gibbens - State Farm Insurance, Church of the Ascension, Civic Hotel, First Free Methodist Church, HR Creative Group, John R. Stratton and Carolyn Webster-Stratton Fund, Magnolia Lutheran Church, Morgan Stanley Gift Fund, Pivotal Ventures LLC, Quantitative Social Science, Queen Anne Christian Church, Rotary Club of Magnolia, Stritmatter Kessler Koehler Moore, Thackeray Living Trust, Vulcan Inc.

Up to $1,000: Bellsea Group LLC/ Watershed Pub and Kitchen, Bullitt Foundation, Byen Bakery, Canlis Family Giving Fund, Chicago Community Foundation, Gresham Financial, Ken's Market, King & Oliason PLLC, Lynne on Lynn, Magnolia Community Council,
Marie McCandless Foundation, Mortenson, Nehemiah Ventures, Northwest Center, Northwest Republican Community Fund, Puget Sound Energy Foundation, Queen Anne Fortnightly Club, Queen Anne Greenways c/o Queen Anne Historical Society, Queen Anne Orthodontics, Queen Anne Presbyterian Church, Seattle Fitness Group, Seattle Seachordsmen, Spurging Family Fund, Streamline Tavern, Team Thrive, The Anderson Family Fund, The Capen Iverson Family Charitable Fund, Wells Fargo Queen Anne, Zapolsky Hubbard Fund.

*Thank you to employers who have provided matching donations from their employees:*

AT&T, Adobe, Andersen Tax, Bill & Melinda Gates Foundation, Boeing, Expeditors International of Washington, Google, Indeed, King County, Microsoft, Salesforce, Starbucks, T-Mobile, USAA, Wells Fargo, Weyerhaeuser, Zillow Group.