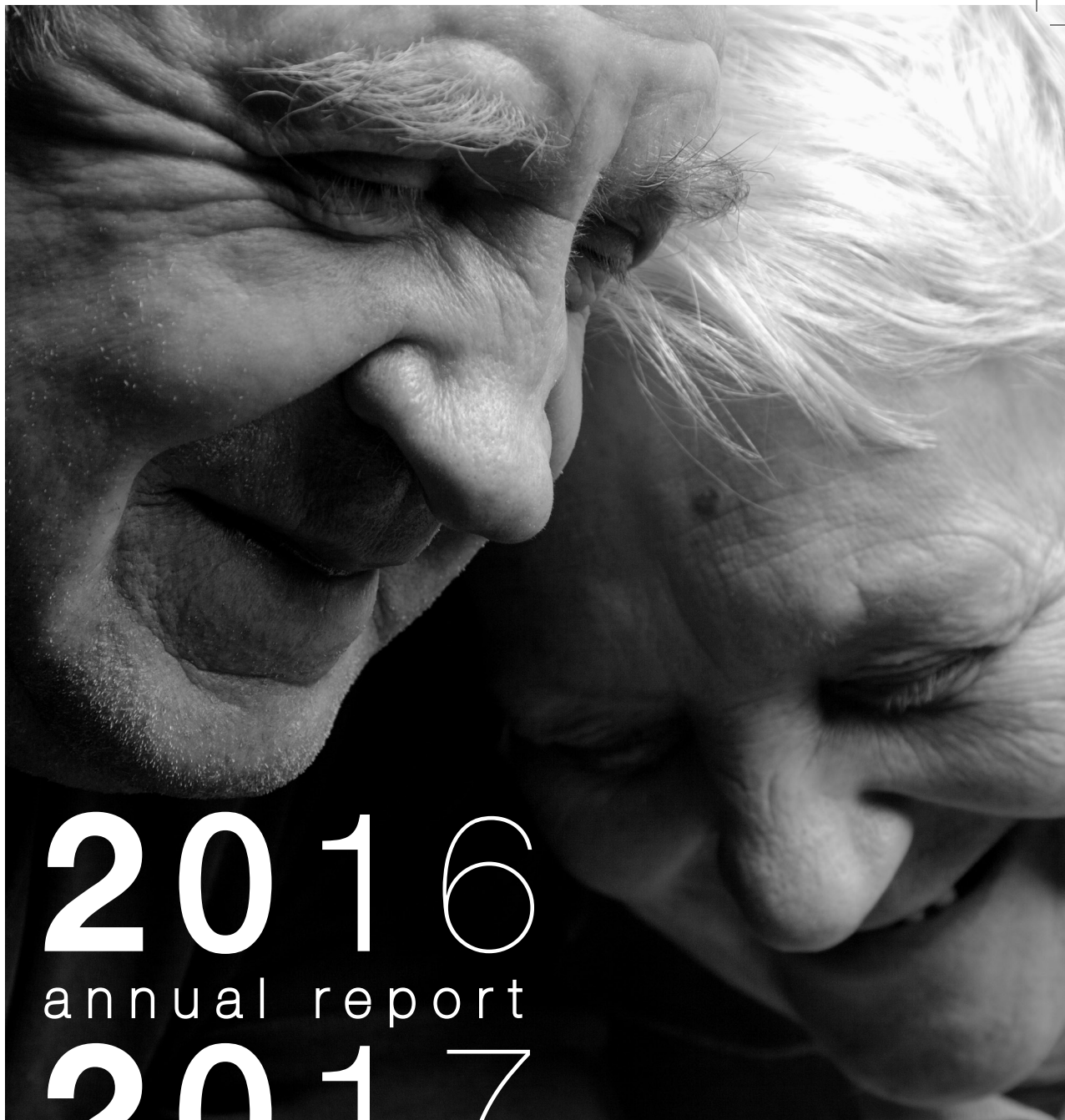




2016

annual report

2017



Queen Anne Helpline

Serving Queen Anne, Magnolia and South Lake Union

QueenAnneHelpline.org

OUR MISSION -
TO IMPROVE THE LIVES OF
NEIGHBORS IN NEED BY
PROVIDING EMERGENCY
ASSISTANCE FOR HOUSING,
FOOD AND BASIC NEEDS

letter from the executive director

2016 was another banner year for the Queen Anne Helpline. Our increased impact is exceeded only by today's critical need for homelessness prevention services. At the top of the list of an evolving and growing Helpline is our addition of Case Management and other supportive services, increased strategic partnerships, record revenue, and a growing outpouring of support from our community.

I'm extremely proud of the fact that we are distinguishing ourselves for our responsiveness to individual client needs and low barrier of entry to our programs, enabling us to provide more equitable services and assist additional people. We are always looking to innovate and improve how we deliver on our mission, and have added a continuum of services in addition to short-term financial assistance to help repeat clients get at the root of the issues underlying their chronic financial stress, access eligible services and achieve their financial goals. This past year we made great progress in diversifying our revenue stream with new grants, an increase in our individual donor and corporate support, and strategically redirecting some of our resource intensive fundraising efforts. This has resulted in a 14% increase in revenue from the prior year.

None of this is possible without an amazing team of staff and volunteers, a hard-working Board of Directors and YOU. Your support makes our work possible. Your financial gifts, generous volunteering, and in-kind donations keep people in their home, ensure everyone has enough to eat, and provides neighbors experiencing hardship with hope, dignity and the incredible gift of a caring and compassionate community. We are honored, humbled and deeply grateful.



Lisa Moore, PhD, Executive Director

who we are

board

Ron Wright, President
Mike Siderius, Vice-President
Michell Pihl, Treasurer
Drew Steen, Secretary
Yvonne Belanger
Charles Bookman
Gwen Brown
Krijn de Jonge
Krysia Johnson
Brian Kennan
Nancy Loverin
Marisa McFarland
Lane Nothman
Sharon O'Boyle
Rene Stern
Lisa Verner

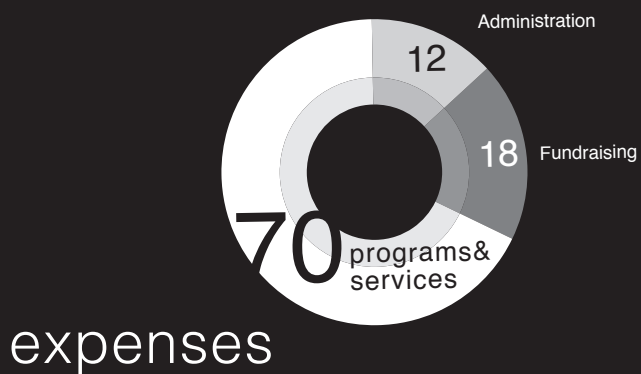
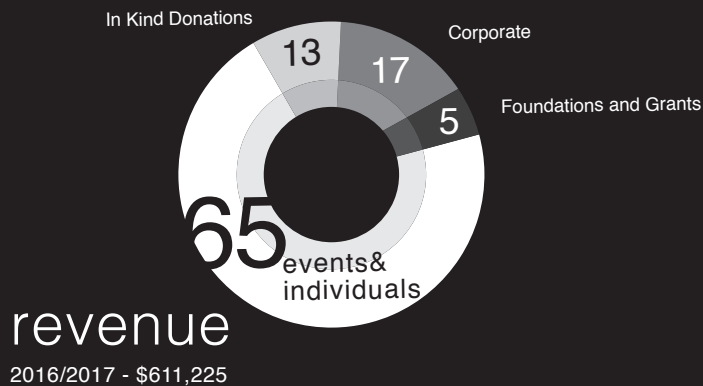
staff

Lisa Moore, PhD Executive Director
Lisa Barnes, Program Manager
Liz Spaulding, Case Manager
Claire Jesse-Reedy, Operations Manager

advisory board

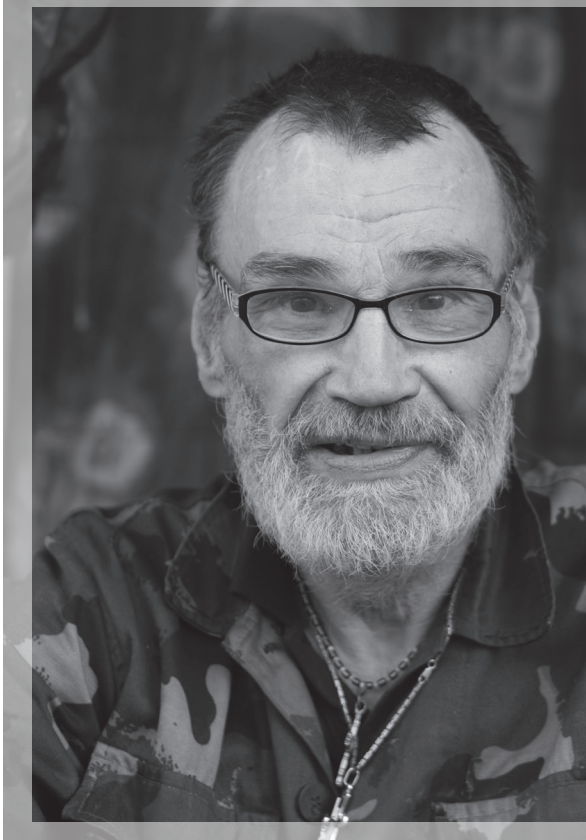
Tim Burgess, Seattle City Councilmember
Rep. Reuven Carlyle, State Senator
Rev. Doug Early, Queen Anne Presbyterian Church
Martin Johnson, MD, Psychiatrist
Jeanne Kohl-Welles, King County Councilmember
Pearl Leung, Senior Community Relations Mgr, Vulcan
Rob Ostrom, Store Director, Metropolitan Market Uptown
Alice Shobe, Director of Community Engagement, Amazon
Hossein Soleymani, Manager, Queen Anne HomeStreet Bank
Maureen Welch, Past President, Helpline Bd. of Directors

Three students and 150 volunteers who contributed more than 8600 hours last year, the equivalent of 4.5 full time staff.



financials





programs and services

Housing

- Eviction prevention
- Utility help
- Move-in assistance

Case Management

- Empowerment and increased self-sufficiency
- Budgeting and financial education
- Resource eligibility assessments and assistance

Basic Needs

- Weekend food for kids
- Clothing and linens
- Goodwill vouchers
- Emergency food bags
- Hygiene products
- Bus tickets
- ID vouchers

**Increased client
self-sufficiency and
financial stability
through
Case Management.**

**Kept the
electricity on
for 143
households.**

**1,116 individuals
received clothing,
linens, and
hygiene items.**

**Delivered
Thanksgiving
groceries
to the homes of
100 seniors.**

**Prevented
514
evictions.**

**Prevented hunger
in food insecure kids
by providing 20,874
weekend meals.**

**Moved 22 households
into stable housing.**

**2,661 bus tickets
were distributed, helping
people get to jobs,
appointments and more.**

our impact

**774
individuals
took home
emergency
food bags.**



corporate, foundation, community support

\$20,000 and up

Metropolitan Market

\$10,000 - \$19,999

Homestreet Bank

The Norcliffe Foundation

\$5,000 - \$9,999

KING 5 Television/TEGNA Foundation

Muckleshoot Charitable Fund

The Rita & Herbert Rosen Family Foundation

Windermere Foundation

\$2500 - \$4999

Amazon Inc.

Bill & Melinda Gates Foundation Matching Gifts

Davis Wright Tremaine LLP

Elaine & Vincent Bell Foundation

Magnolia Presbyterian Church

Queen Anne Lutheran Church

Siderius Loneragan LLP

Union Bank

Vulcan, Inc

\$1000 - \$2499

Aegis Living of Queen Anne at Rodgers Park

Bank of American Charitable Foundation

Bayview Retirement Community

Bethany Presbyterian Church

Bullitt Foundation

Cadence Winery

C. Wayne & Patricia J. Miller Foundation

Chapel Fund, Bayview Retirement Community

Ellen Gillette, Windermere

Emerald Bay Equity LLC

F.C. Bloxom Company Produce

Google Matching Funds

Rich & Janet Haberbush Gangas, Windermere Wall St. Group

Microsoft Matching Gifts

Quantitative Social Science

Rene Stern, Windermere

Ron Wright & Associates/Architects, P.S.

T. Mobile USA, Inc. Matching Gifts

Tiger Oak Media - Seattle Magazine

\$500 - \$999

Bank of America Charitable Foundation

Cherwell Software, LLC

College Futures Foundation

Holley Ring, Windermere

Jan Selvar, Windermere

Key Bank of Washington

King & Oliason PLLC

Le Reve

Queen Anne Book Company

Queen Anne Christian Church

Seattle Seachordsmen

Sellen Construction Co. Inc

Southwest Airlines

TAI Queen Anne Physical Therapy

The Seattle Gym

\$250 - \$499

CTIA

Anonymous

Bigelow Block Sale

Brooks Sports, Inc

Church of the Ascension

James Brown Family Fund

Ken Graff Realtor, Coldwell Banker Bain

Nordstrom Matching Gifts

Queen Anne Orthodontics

Rafael Carrabba Violins, Inc.

State Farm Insurance

The Boeing Company Matching Gifts

up to \$249

ACT Theatre

Agave Cocina & Tequilas

Apple Inc. Matching Gifts

Aptevo Research & Development, LLC

B&E Meats

Bartell Drugs

Best Western Executive Plus Inn

Blue Highway Games

Book It Theatre

Bounty Kitchen

Cask & Trotter

Center for Wooden Boats

Cheryl's Northwest Tours

Chocolopolis

Crockett Apartments

Cupcake Royale, Queen Anne

Eat Local

Eden Hill

El Diable Coffee Company

Experience Music Project

ExxonMobil Foundation

Grand Central Bakery

Grappa

Hilltop Alehouse

Homegrown Sustainable Sandwich Shop

How to Cook a Wolf

Intel Corporation Matching Gifts

Jewel Hospitality

LloydMartin

Macrina Bakery & Café

Maggie Bluffs

McMenamin's

Mediterranean Inn

Mezcaleria Oaxaca

Mimisan, LLC

Mollusk Restaurant & Brewery

Mondello Ristorante Italiano

Morfeys Cake

Pacific Science Center

Pagliacci Pizza

Queen Anne Dispatch

Paragon

Phototronics

Pike Brewing Company

Pottery Northwest

Queen Anne Baptist Church

Queen Anne Fortnightly Club

Queen Bee Queen Anne

Savor Seattle Food Tours

Seattle Art Museum

Seattle Children's Museum

Seattle Sounders FC

Seattle International Film Festival

Seattle Symphony

Sprockets Recycled Bicycles

St. Anne Parish

Stuhlbergs

T.S. McHugh's

Taproot Theatre

Taylor Shellfish Farms Oyster Bar

Ten Mercer

The 5 Spot

The Capen Iverson Family Charitable Fund

The Swedish Club

Theo Chocolates

Toulouse Petite Kitchen & Lounge

Tranquility Massage

Walla Walla Vintners

Woodland Park Zoo

Zeek's Pizza

\$10,000 - \$19,999

Deborah Buccola

\$5,000 - \$9,999

Anonymous
Allen Bauman
Paul Anderson

\$2500 - \$4900

Jan Bridge
Lorene Davidson
Tim & Barbara Ford
Arthur Hartson
Nanette & John Latham
Yazmin Mehdi & Liam Lavery
Don & JoEllen Loeb
Michell & Larry Pihl
Robert & Sara Poore
Charles & Janice Rohrmann
Stephanie Solien & Frank Greer

\$1000 - \$2499

Anonymous
Anonymous
Anonymous
Rene Alkoff
Karyn R. & Drew Armstrong
John & Cheryl Avery
Stephen & Salli Bauer
Kathy Berman
Anna & Ken Boynton
Susie Brown & Scott Sherman
Pamela & Patrick Cone
Linda & David Cornfield
Bill Davis
Judy & Krijn de Jonge
Dick Derham
Joe Geivett
Martha Kongsgaard & Peter Goldman
Rich Gangas and Janet Haberbusch, Windermere Wall
St. Group
Alden & Bev Harris
Lisa Reynvaan-Hawes & Jeff Hawes
Robert & Sara Holmes
Gerry Johnson & Linda Larson
Judy & Krijn de Jonge
Diane Kane
Brian Kennan
Kathleen Kirschner
Melinda Gause & Kent Lowry
Timothy Malone
Terry Mann
Paul & Mary Jo Martin
Mike & Donna McConnell
Nick & Marisa McFarland
Nanci Murphy
Sharon & T. W. O'Boyle
Lawrie Payne
Martin Johnson & Jo Powers
Meredith & Matt Randles
Mike Repass
Stanley & Michele Rosen
Ruth Sanford
Lisa Schade
Alice Shobe
Charley Shore
Mike & Kelly Siderius
Greg Smith
James & Karen Solimano
Paul Springer
John & Carolyn Stratton
Penelope & Michael Thackeray
Susan Wanwig
Giselle & Grant Warner
John & Marilyn Warner
Christian & Joyce Zobel

\$500 - \$999

Paul & Marci Armistead
Nancy & Charles Bagley
Margie Wetherald & Leonard Barson
Kenan Block
Robert & Karen Bonnevie
Constance Buhl
Steven Burdick
Tim & Joleen Burgess
Carolyn & Charlie Burkland
Mary Gresser-Burns & Dan Burns
Char Summers & John Bush
Julie Campbell
Faith Conlon & John McKittrick

Lois & Cal Crow
Leslee Currie
Linda & Chuck Dagg
David Delfs
Susan Derrick
Myra Dittes & Al Mangold
Kati Dunn
Susan Golub & Paddy Freeman
Heather Scott-Goddard & Steven Goddard
Kathleen Golden
Marc Greenough
Melissa Grimaldi
Axel Schweiger & Daphne Guericke
Kendall Guthrie
Tim Higgins
Nancy Hirsh
Steve Hunter
Stella Jacobs
Jennifer Johnson-Fong
Carole Jones & Bernard Jalbert
Saskia de Jonge
Anneke de Jonge
Dave Koenig
Jeff Lehman
Sandia Lell
Mary Ann Liebert
Arne Lindstrom
Dianne McDade
Phil & Carol Miller
Alison Nesmith
Charles & Kimberly Osen-baugh
Cheryl & Kevin Overbey
John Owen
Theano & Robert Petersen
Dustin Robinson
Mary Donovan & Steve Seward
Carrie & Becky Sohn
Drew & Carrie Steen
Alice Swanberg
Donna Tracey
Gina Vangelos
Lisa Verner
Joe & Melissa Vizzare
Maureen Welch
Guy Wenet
Amy Eisenfeld & Wayne Winder
Susan & Werner Zehnder
J.R. Zeigler

individuals

Georgi Krom
Emily Kuhn
Gretchen Lentz
Sharon Lindenuau
Nancy Loverin
Pam Loverin
Megan Mahapatra
Barbara & Ron Mays
Joe McDonagh
Allison & Greg Mollner
Beth Morgan
Carolyn Mueller
Lane Nothman
Pam Olson
Rob Ostrom
Colleen Ottoson
Craig Parietti
James Passey
Julie Price
Geness Reichert
Daniel Ryan
Teresa Sadow
Paul & Donna Schmid
Stacy & David Silverman
Gretchen Smith
Hossein & Amy Soleymani
Peter Spurgning
Sean & Shannon Testa
Sarah Zafft & Christopher Togawa
Dan Waggoner
Suzanne Walsh
Herma Wells
Richard & Emily White

Up to \$249

Ester Abenojar
Susan & Mike Allen
Phillip Edward Allison
Laurie Ames
Virginia Anderson
Aaron Averbuch
Leanne Olson & Jim Bailey
Sundar Balasubramanian
Judith Barbour
Julie Barnes
William Baron
Robbie Barrett
Lynn & Alan Beasley
Kirsten Beeksmas
Jerry Bell
Benford Bennett
Wilder
Chris & Jane Bihary
Alberta Black
Susanna Block
Pete Blois
Michael Blumson
Charles Bookman
Catherine Boon
John Bottom
Denitsa Bouneva
Don & Cyndy Bourquard
Margaret Bradley
Thea Brandt
Caitlin Briant
Leavin Bricker
Dan Bridge & Simcha Shtull
Kathleen Brunner
Melinda Burgess
Newell & Kathleen Burton
Geoffrey Buscher
Greg Cain
James T. & Susan L. Campbell
Martha Cantwell
Margaret Capelle
Matthew & Rachel Caprio
Patricia Carr
Bruce Carter
Susan Casey
John Cashill
Caroline Chan
Michael Chen
Josephine Cheng-Schlitt
Adrian Chitty
Dahm Choi
Sophie Chum
Douglas & Carol Jackson
Steven Albright & Paula Cipolla
Marianna Clark
Stephan Clark
Sheila Callahan & Ken Clay
Toni Clifford

Lynne Cobb
Kim Coghlan
Maria College
Lisa Colton
Jeff Condiotty
Tamara Convertino
Trey Cordova
Susan Corzatte
Stephen Crippen
Cheryl Cromer
Tyler Crone
Steven Cross
Matt Cullen
Kathleen Cummer
John Dahlseng
Caroline Davis
Robin Dearing
Troy Dennis
Angelique DeRoux
George Dignan
Heath Dixon
Michele Donat
Debbie Downes
Kimberly Watson & Glenn Draper
Corinne Drumheller
JoAnne Dyer
Doug Early
Joan Ebenal
Jill Eckardt
David Edelstein
Hunter Eggink
Julia Einarsson
Peter Spurgning
Shannon Ellmers
Judith Endejan
Cindi Esquinasi
Doug Evans
Elizabeth Farouki
John Feldmann
Cynthia Lyons
David Fields
Kathleen Fish
Barcy Fisher
Michelle Flandreau
Patty Flowers
Andy Fosberg
Richard Franklin
Susan Frisbie
Sue Garritano
Chris Gaul
Rachel Gerson
Margaret Gheen
Edward Gilbert
Dushyant Gill
Dori Gillam
Belin Gilles
Gerald Ginader
John & Starling Roberts Gish
Jane Glass
Dawn Goodnight
Donna M. Gordon
Jim Gore & Susan Dittig
Jeanette Sullivan & William Gould
Amy Graff
Heidi Gray
Judith Gregory
Esther Greiner
David & Patrice Griffith
Tim Groen
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Nicole Gupte
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Virginia Halley-Kanigel
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Jennifer Hall
Katy Hall
Ben Hanisko
Catharine Hannay
Keri Harling
Michelle Harnett
Karen Hayes
Melissa Heaton
Perry Heaton
Douglas Hebert
Susan Hecht
Todd Heckel
John Hedrick
Robert & Donna Hegstrom
Henry Helliesen
Richard Henderson
Robert Henning
Martha Hillary
Richard Hirst
Andrew Hogan
Muriel Van Housen
Pat Hoven
Beamar Huetter
Victoria Humphrey
Janet Hunter
Stephen & Tammy Huson

Gordon Hof & Melissa Huther
Alex Igra
Mark Igra
Ziad Ismael
Deborah Jacobs
Robin Jenkinson
Greg Jizmagian
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Jamison A. Johnson
Nerys Jones
Lynne Kalina
Kelly Kasner
Heidi Kauffman
M. Holly Kean
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Coreen Kiefer
Kiersten Kirshman
Robert Kiyohara
Dotty Klyce
David & Hildi Ko
Janae Kreinheder
Peter & Wendy Lagozzino
Susan Learman
Eilyn Lee
Mary Lee
Gordon Leighton
John Leonard
Jennifer Lesko
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Marge Levy
Anya LevySmith
Sylvia Lidell
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Douglas Marshall
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Laura McCall
Heather McCartney
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Matthew McGavick
Jeff McHenry
Jonathan & Elisabeth McKee
Kacy McNaull
Martha Hendricks & Douglas McNutt
Kristen McQuerry
J. Bryce & Maureen McWalter
Martin Mehachin
Nathalie Mendlevitch-DeVol
Michael Merrick
Carol Merrill
David & Julie Metzger
Ann Miller
Brett Miller
Michael Mirick
Michael & Susan Yano Mize
Meena Mital
Richard Moe
Kristin Moore
Monica Moravec
Vicki Morgan-Stevenson
Erin Moriarity
Elizabeth Morrison
Sheila Morrison
Jason Moulding
Brad Murphy
Brendan Murphy
Perry Murphy
Andrea Nakata
Lorraine Nay
Garrett Neil
Katie Nelson
Kathryn Ness
Theresa Nester
Amity Neumeister
Shi Ng
Trish Nicola
Alanna Nielsen
Liyanna Nimmer
Cola Njemei
Akinao Oki
Daniel Osias
Laura Parish
Chris Park
Kelly Park

Ann Pearce
Melanie Perez
Carl Peterson
Gerald Peterson
Rhonda Peterson
David Petrillo
Amy Pich
DeAnna Poling
Mark Potonson
Neal Potts
William Powell
Dyann Provenzano
Alex Rawson
Gwyn Recupero
Julie & Daniel Reeder
Susan Reiley
David Rice
Barbara Richardson
Lynda Rickey
John Riess
Holley Ring
Harold & Georganne Robertson
Peter Larsen
Theresa Robertson
Marta Johnson & Johann C. Rocholl
Dale Rogerson
Theodore & Shannon Romer
Robert Rosenstock
Tamaia Ross
Stanley Wentzel & Martha Rothe
Austin Roupe
William Weis & Marilyn Roy
Susanne Ruble
Brad & Christy Ruppert
Mark Russo
Danisus Ryan
Wayne Sabo
Moussa Samb
Elizabeth Sathre
Sarah Satterlee
Ben Sauvage
Jillian Sauve
Margo Scheet
Mark Schobe
Marilyn Loiveness & Thomas Schlosser
Max Schreiner
Ronald Schumacher
Melanie See
Russ Segawa
Linda Shultz
Shannon Sigler
Kris Sigloh
Danisus Silkaitis
Dr. James & Jytte Simmons
Janet Slawson
Julia Smit
Andrew Smith
Ian Smith
Kendra Smith
Bethany Smoltz
Emily Snitker
Greg Snyder
Patrick Sotello
Richard Spoonmore
Sarah Stanley
Richard Starnes
Susan Staski
Benjamin Stein
Ian Stewart
Sally Stewart
Susan Stockard
Ashley Stroup
Victor Stuhr
Alan Su
Stephen Sugiyama
Marianne Sweeny
Aaron & Andrea Tanner
Rebecca Tatarsky
Jordan & Tegan Tigan
Matthew Tracy
Janis Traven
Matthew Trunnell
Mona Tschurwald
Jason Turk
Debbie Udycz
Karen Urbanowicz
Rosa Urrutia
Anne-Marie Velschlagler
Richard & Laraine Volkman
Ankur Vora
Steve & Denise Aubuchon Wacker
Angela Wagner
Trey Wakefield
Linda Miller & Michael Warren
Thelma Warren

Scott Washburn
Melissa Watson
Jay Weisberger
Guy Weismantel
Diane Wheeler
Blake White
Sam White
Helen Whitlock
Jamison A. Johnson
Gail Williams
Sara Williams
Virginia Williams
Wenmouth Williams
Jennifer Wilson
Joe Wilwerding
Stacey Witt
Karen Wong-Duncan
Thomas Woods
Stacey Worden
Anne & Garry Wyckoff
Irene Yamamoto
John Yeung
Gang Yu

Queen Anne Helpline

311 W. McGraw St.

Seattle, WA 98119

save the date

Saturday, October 21, 2017

Taste of Queen Anne

A Benefit for the Queen Anne Helpline

Design courtesy of Amy Agee

finelimes

finelimes.com